How Joeris provides 100% file access for remote teams with Egnyte

> " In the past, if we ever had to update the file server or if it was having problems, there would be a lot of downtime for file access. With Egnyte, users have access to all their files in the cloud. Having 100% file access no matter where you are is the biggest benefit.
>
> —**Tom Crews** | IT Manager, Joeris "

The Challenge

With four Texas offices and more than 50 jobs in progress at any given time, Joeris General Contractors creates, edits and shares a lot of content. Terabytes of design files, CAD drawings, contracts, photos and documents can put a strain on any company's file storage architecture and Joeris reached the limits of their single file server quickly when they began growing rapidly.

"We were behind in our IT initiatives and wanted to be up to date and more competitive," said Joeris IT Manager Tom Crews. "It was cumbersome for end users to gain file access. We had a single Windows File Server that was hosted on premises and access required VPN or a terminal server login."

The reliance on email attachments prevented IT from having visibility into how data was being shared and did not allow them the ability to properly provision access to the people who needed it. File versioning was a constant issue with a heavy reliance on email attachments (many containing sensitive information) for file sharing.

AT A GLANCE

50
Project Sites

Microsoft 365
Integration

> "Egnyte has truly been a game-changer in our day-to-day operations. From accessibility to file sharing, it is an integral part of many of our processes; efficiency has never been higher
>
> **—Byron Grimm** | Operations System Administrator

While secure collaboration was an issue, Joeris' largest concern was around lack of access when there was limited or no internet connectivity on job sites, which, coupled with the hassles of a VPN, would slow production and risk job completion.

The Solution

After trying other content platforms like Box and Dropbox, Joeris still couldn't provide file access without an internet connection. It was essential that they find a solution with the option for hybrid deployment to enable teams to access, edit and share files on any device, from anywhere.

Egnyte's hybrid solution ensures files are available for teams when WiFi isn't reliable. Joeris uses Egnyte Storage Sync devices in their on-site trailers so users can sync specific job folders to their mobile devices for quick file access. The Egnyte mobile app gives teams a convenient way to access a central repository for all project files, while assuring that when users make edits, only the changes are saved – minimizing the strain on bandwidth.

By getting rid of costly on-premises file servers, Joeris was also able to reduce costs by replacing their VPN and FileBrowser app, a file manager/virtual USB drive many teams were using on their mobile devices. Egnyte makes Joeris users more efficient with a centralized content platform that reduces the amount of work they have to do.

COMPANY

Joeris, a San Antonio-based general contractor, specializes in commercial construction for a variety of industries including hospitality, healthcare, and education. At any given time, the company has 40-60 projects running across all of its Texas locations.

LOCATION

- Headquartered in San Antonio, Texas
- Founded in 1967

INDUSTRY

Construction

RESULTS

- Elimination of costly file servers and cumbersome VPN
- 100% access to job files, regardless of connectivity
- Ability to easily control folder and file permissions of users everywhere
- Integration with Microsoft 365

> Now, teams can always get to the files they need. Users always have the most recent file versions and Egnyte makes them more efficient.
>
> —**Tom Crews** | IT Manager, Joeris

The Results

File access and versioning worries are now a thing of the past for Joeris' employees in the field and at the office. With Egnyte's hybrid architecture, files are available when and where team members need them - on any device. The sharing of files internally and with vendors and trade partners is easy without long email trails and multiple file versions flowing around.

Switching to Egnyte has also reduced IT's workload by giving project managers more control over their job folders. Managing privacy is easier and is no longer solely up to IT to change access permissions, enabling more efficient collaboration. It's also easier for IT to locate files that have been accidentally moved or deleted and then restore them properly.

In addition to expanding collaboration and security capabilities, Egnyte provides Joeris users with app integrations that enhance project efficiency. Integration with Microsoft 365 gives employees simplified access to Microsoft Office files on any mobile device, from within apps like Excel and Word. The Outlook integration has also helped streamline communication by allowing users to select and send Egnyte files from within their email without sacrificing IT control.

EGNYTE

In a content critical age, Egnyte fuels business growth by enabling content-rich business processes, while also providing organizations with visibility and control over their content assets. Egnyte's cloud-native content services platform leverages the industry's leading content intelligence engine to deliver a simple, secure, and vendor-neutral foundation for managing enterprise content across business applications and storage repositories. More than 16,000 companies trust Egnyte to enhance employee productivity, automate data management, and reduce file-sharing cost and complexity. Investors include Google Ventures, Kleiner Perkins, Caufield & Byers, and Goldman Sachs. For more information, visit www.egnyte.com